

## Renting your home and need tenancy advice?

**QSTARS is a free, independent advice and referral service for all Queensland renters.**

Advice line:

**1300 744 263**

If you require an interpreter let us know or contact the TIS Translating and Interpreting Service first on 13 14 50.

### **QSTARS can assist you with:**

- Advice and assistance to understand your tenancy rights and responsibilities
- Support to resolve your tenancy issue
- Helping you to talk to your lessor or agent
- Help to write a letter or fill in tenancy forms
- Help to attend or prepare for a QCAT tenancy tribunal hearing
- Referral to other services if needed



The QSTARS program is managed by Tenants Queensland and delivered in collaboration with partner organisations across Queensland.

Funded by



# QSTARS is a free advice service for all Queensland renters.

You will receive expert advice and assistance and may be referred to a regional QSTARS office for further support.

Call QSTARS on 1300 744 263 if you need advice on a tenancy matter or visit [www.qstars.org.au](http://www.qstars.org.au)

**Tenants Queensland** is a statewide community and legal service and delivers the QSTARS program in collaboration with:

- **The Advocacy and Support Centre**
- **Community Plus+**
- **Enhance Care**
- **The Hervey Bay Neighbourhood Centre**
- **Ipswich Regional Advocacy Service**
- **Mackay Regional Community Legal Centre**
- **Suncoast Community Legal Service**

